

## SHUTTLE SERVICE POLICY

## **Objective**

The objective of the policy is to regulate the shuttle services of Omeya Home Owners Association. The requirements of Home Owners should be met within reasonable expectations.

## **Background**

During the initial planning and marketing stages, the developers anticipated that a shuttle service for Home Owners and their direct families would be required. These services were promised to be part of the levy.

Initially, the services was used primarily for the workforce of the Developer and the Home Owners Associations work force. However, as the housing development progressed, it was realised that there was a greater need for domestic workers transport than for Home Owners themselves. This was adopted at the 2014 Annual General Meeting.

The shuttle service operates from Monday to Saturday (Public Holidays excluded) and allows for four direct family members and one worker per day.

## **Shuttle Service Rules**

- Services are only available for Home Owners whose levies are fully paid up and the property has been issued with a Compliance Certificate.
  - Pre-bookings have to be done on the website omeyagolfestate.com.
    Only persons with valid tickets will be allowed on the bus.

- Tickets not used should be cancelled immediately. Tickets booked but not used will be subject to a fee as determined by the Board from time to time.
- An additional shuttle services will only be added if there is a constant requirement of at least 10 persons per trip.
- Omeya staff is also allowed to make use of the shuttle service between points as determined by the Board from time to time.
- A second domestic worker per week, at a fee, is allowable on the condition that seats are available. A booking can be made at the office after payment and cannot be pre-booked.
- No instructions may be given directly to the bus drivers, any demands or requests must be discussed with the Municipal Manager.
- Passengers who misbehave may be denied use of the services.
- The policy can be revised from time to time by the Board.

